

# **No Wrong Door (NWD) and ADRC**

**Supporting Older Adults and  
Adults with Disabilities  
in Virginia**

# **NWD/ADRC VISION**

**Create partnerships, protocols, and an integrated system that provides assistance to older adults, adults with disabilities and their families and supporters in the environment of their choice, regardless of where they originally seek help.**

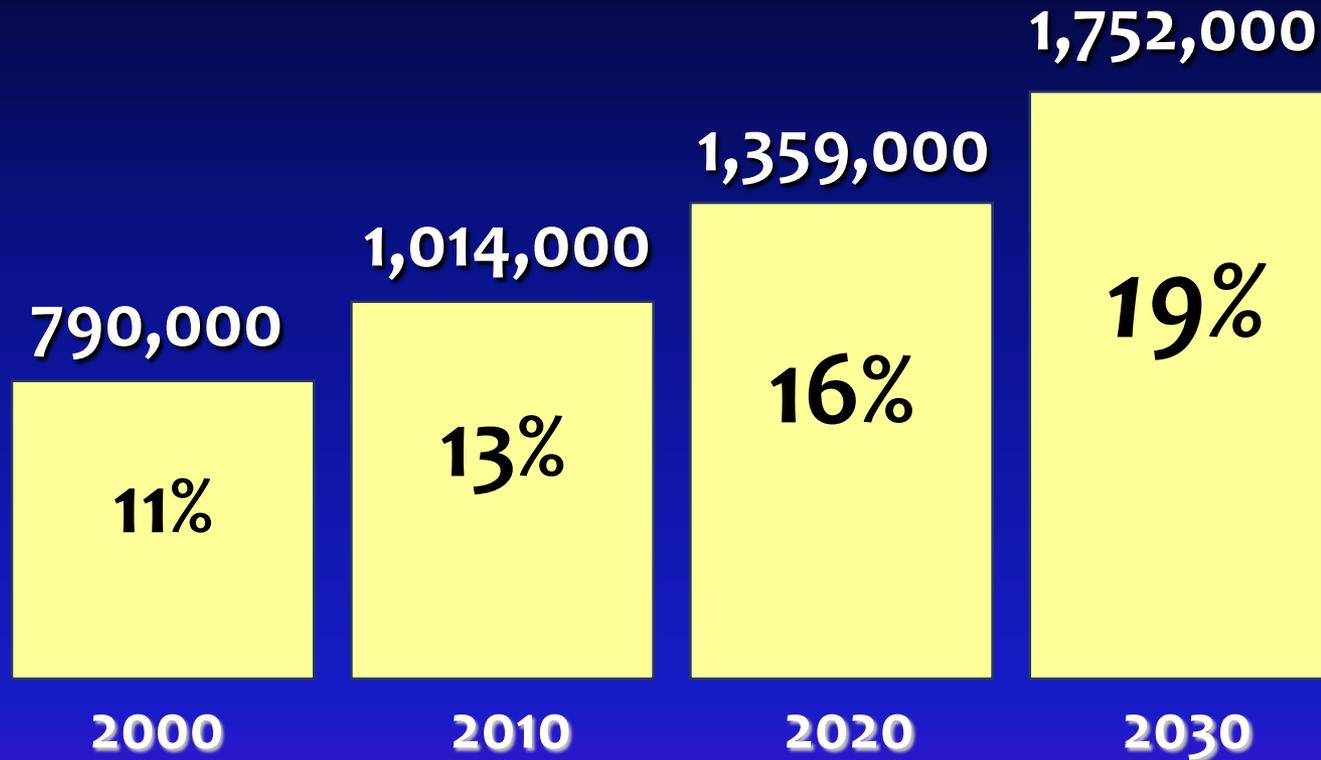
# NWD/ADRC

- **Roots grew together from the Federal, State, and local levels**
- **Federal AoA and CMS – created grant opportunities**
  - **Streamline Access to Services**
  - **Creating a Single Point of Entry System to provide better information, assistance and access**
  - **Avoid or delay facility-based care**
  - **Combine populations**

# NWD/ADRC

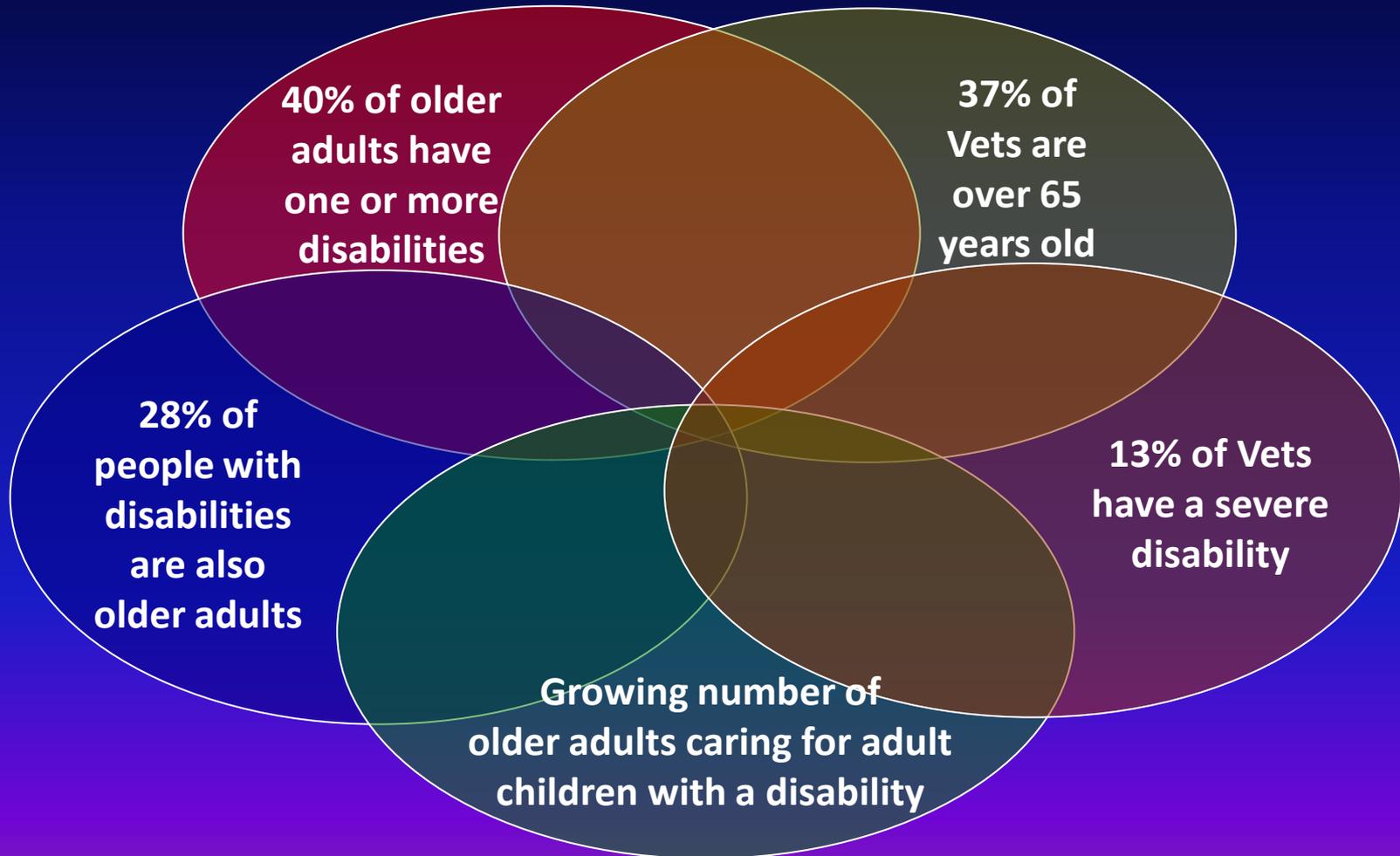
- **VA Legislature mandated studies to determine benefit of NWD and/or Single Point of Entry approach to LTC**
  - Save money by reducing duplication of effort
  - Seeking unduplicated counts of individuals served
- **Communities strengthen local support coordination**
  - Reduce or eliminate individual's frustration
  - Leverage technology to increase efficiency within and between agencies
  - Track client progress across providers

# Virginia Population 65+



Source: US Census

# NWD: Overlapping Populations Prompt an Integrated Approach to Coordinated Services



# Building a Solution

**Streamline access  
to information  
and services**

**Leverage  
technology  
to gain efficiencies**

**Support the  
coordination  
of services**

**Help individuals  
avoid or delay  
facility-based care**

**Strengthen home and  
community-based  
supports**

**Serve  
multiple populations  
in one system**

**Empower  
individuals  
to “self-direct”**

**Prevent and/or  
manage  
chronic disease**

# **NWD/ADRC**

## **Vision of System Change**

**The Long Term Support System is**

**Person-Centered**

**Self-Directed**

**Provides access to all available Long Term Supports and Services**

**Helps people to continue to live at home, in the community or the environment of their choice as long as possible**

# NWD/ADRC in Virginia

## Using technology and collaboration to support Older Adults and Adults with Disabilities

- Reduce individual's frustration retelling their story
- Provide comprehensive information on available Long Term Supports
- Leverage technology to increase efficiency within and between agencies
- Coordinate supports around transitions
- Connect with Home and Community Based Supports
- Track client progress across providers

# Contact Information

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Virginia Department for  
the Aging

The logo for Virginia.gov, featuring the text "Virginia.gov" in a serif font with a small red heart above the "i" in "Virginia". The text is white and set against a dark rectangular background.